

Ralph Grapentin submission

Why are you not addressing the problem of SHORT FARE REFUSALS !!

This problem is crippling the taxi industry ie bad publicity etc

There should be a minimum fare of \$15 and you decide how many free klms a passenger will get for that fare. Perhaps 4 klms

It has been mooted a number of times that there would be a minimum fare introduced to alleviate short fare refusal problem. But it still isn't being addressed ! WHY ?????? If you don't introduce a minimum fare and passengers complain to me about the short fare refusals, I will tell them it is because ESC REFUSE to fix the problem !!

And get rid of the \$10 booking charge ! Why you saying there is a shortage of taxis in peak period when there are TOO MANY TAXIS in peak period. I have observed very little bookings during peak period due mainly to competition in the market place

Ralph Grapentin