

Water price review 2018

Submission received through Engage Victoria

Date submitted: 9 March 2018

Water business: Coliban Water

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From 6 December 2017, we began accepting submissions on our 2018 water price review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

1. What do you think of the prices proposed by the water business?

I don't believe the water prices are accurate. Like Electric Smart meters, the price will increase and there will always be excuses to continually raise them.

2. What do you think of the proposed outcomes?

No response.

3. Are there any other customer outcomes or issues we should consider?

I object to the lack of choice in having a water "smart meter". They still pump out emrs which are a known health hazard (Check WHO's decision re emr's). The recent blackouts/brownouts in Victoria are also a warning that if you have a smart meter you will have no control over your utilities.

4. What do you think of the proposed guaranteed service levels?

Once upon a time paid staff came to our door and read our meters. These people will no longer be doing this. This is another con to remove power from the people.

5. Do you have any comments on the proposed major projects?

No response.

6. Is there anything else we should consider as part of our price review process?

No response.