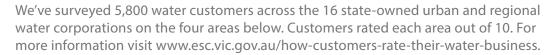
Customers rate their water business

August 2020 to April 2021







Value for money

Average rating:

6.2

Scores ranged from 5.7 to 6.8



Reputation in the community

Average rating:

6.7

Scores ranged from 6.3 to 7.3





Level of trust

Average rating:

6.7

Scores ranged from 6.3 to 7.1



Overall satisfaction

Average rating:

6.8

Scores ranged from 6.3 to 7.3