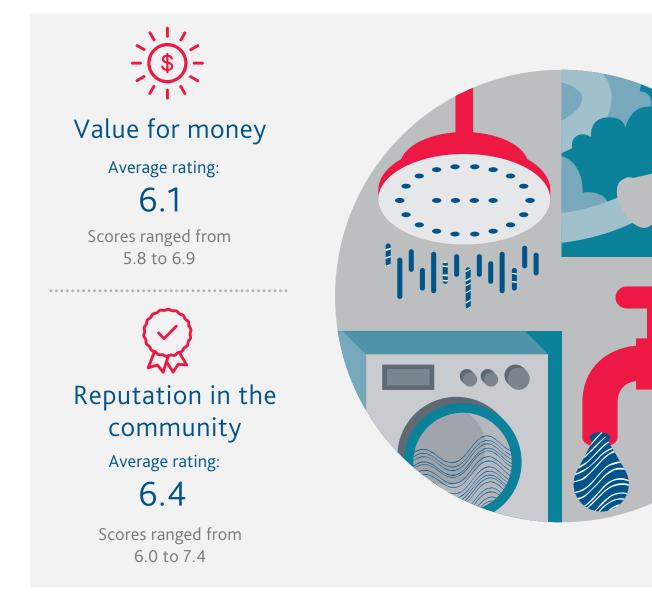
Customers rate their water business September 2023 to May 2024



We've surveyed 5,200 water customers across the 15 state-owned urban and regional water corporations on the four areas below. Customers rated each area out of 10. For more information visit www.esc.vic.gov.au/how-customers-rate-their-water-business.



Average rating: 6.3 Scores ranged from 5.9 to 7.3

Overall satisfaction Average rating: 6.5

Scores ranged from 6.2 to 7.2