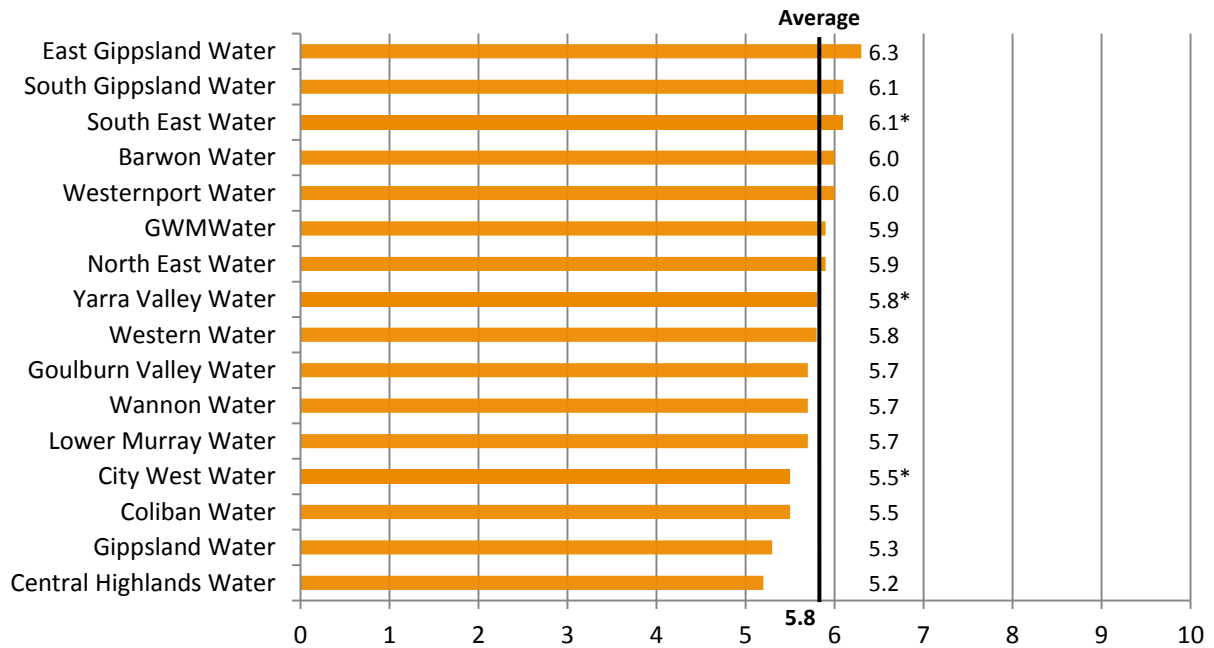


Customers rate their water business

March 2018 to February 2019

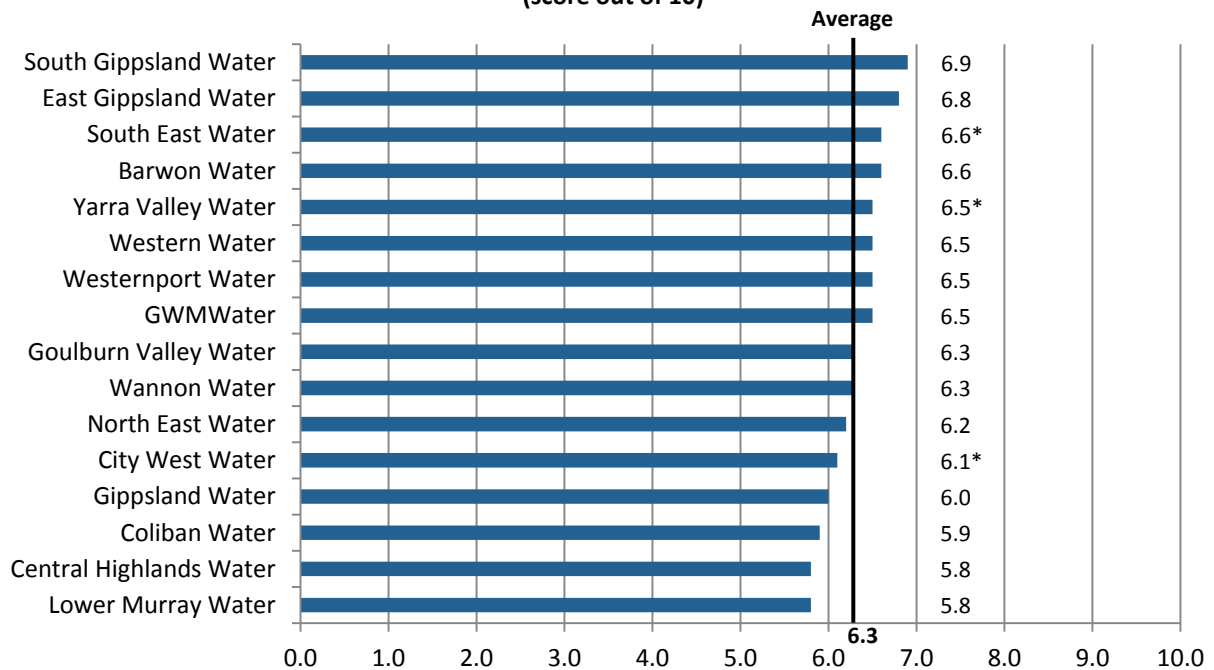
Value for money

(score out of 10)



Reputation in the community

(score out of 10)



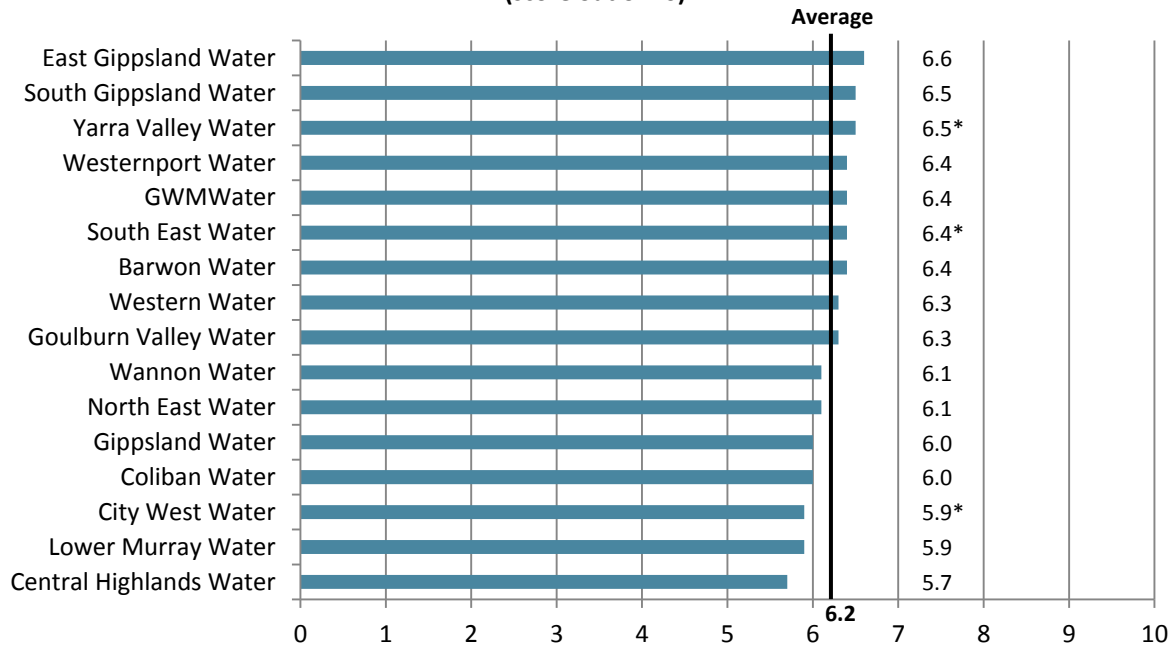
*metropolitan business

Customers rate their water business

March 2018 to February 2019

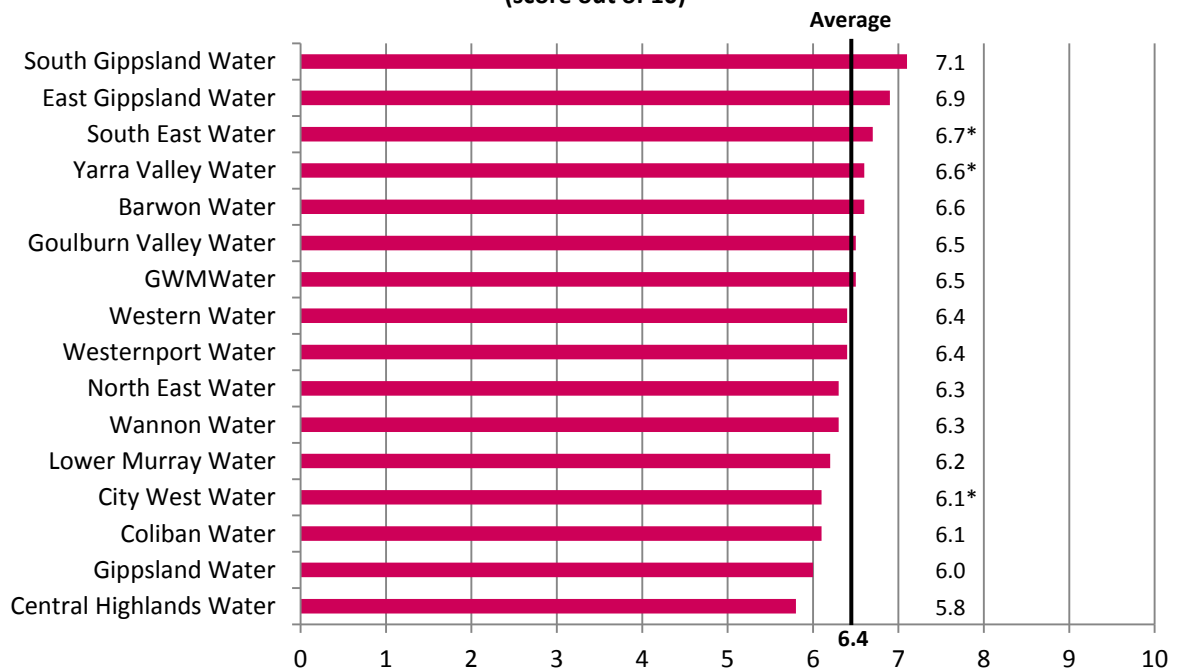
Level of trust

(score out of 10)



Overall satisfaction

(score out of 10)



*metropolitan business