25/01/2018



John Hamill
Chief Executive Officer
Essential Services Commission
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Dear Mr Hamill

Please see our comments re the Charter of Consultation and Regulatory Practice.

Questions:

- 1. Our new principles-bases approach is this the right direction for the commission? The principle based approach is sound
- 2. Our new principles have we got them right? The key principles appear to cover all the areas of communication and consultation.
- 3. Our approach to regulatory practice does this line up with twhat you would expect from the commission? We agree with your approach.
- 4. Any other comments about our approach to engagement and consultation? No

Yours sincerely,

Michael Harvey

Chief Executive Officer

Michael Haver