



RE: Consultation closing soon on our charter of consultation and regulatory practice

29/01/2018 09:25 AM

From:

VCOSS

To:

Essential Services Commission

Dear Lisa

As discussed during our call on Friday, VCOSS would like to thank the ESC for inviting feedback on the charter of consultation and regulatory practice. We feel the charter provides a sound framework for future consultation, and we appreciate the review process that led to the charter's reform. That process provided us with ample opportunity to raise major issues and suggest areas for improvement or continued good practice.

As I mentioned during our discussion, in future consultations we would specifically welcome greater explanation and analysis where the ESC takes a different position to that suggested by stakeholders. This would help the policy development and engagement process.

Thank you again for seeking our views. We're looking forward to working with the ESC during the busy year ahead.

Kind regards

**Emma O'Neill**

**Policy Advisor**

**Victorian Council of Social Service**

Level 8, 128 Exhibition Street

Melbourne. VIC 3000