

Our Ref: MA007576

Mr John Hamill  
Chief Executive Officer  
Essential Services Commission  
L37, 2 Lonsdale Street  
MELBOURNE VIC 3000

Dear Mr Hamill

**Draft Charter of Consultation and Regulatory Practice**

Thank you for your letter of 14 December 2017 seeking comments on the Essential Services Commission's (ESC) new draft Charter of Consultation and Regulatory Practice.

EPA has reviewed the new draft Charter of Consultation and Regulatory Practice and endorse the new principles along with the new principles based approach. The approach is in line with what EPA would expect from the commission, including:

- Being transparent and accountable.
- Engagement is considered transparent, planned and genuine.
- Engagement is inclusive.
- Information is clear, accessible and simple to understand.
- The ESC will listen and learn to improve consultation and engagement.

I would like to thank the ESC for the opportunity to comment on the draft Charter and commend the ESC for being transparent about the commitments that it will be held accountable to.

Yours sincerely



NIAL FINEGAN  
CHIEF EXECUTIVE OFFICER  
ENVIRONMENT PROTECTION AUTHORITY VICTORIA

30 / 1 / 2018



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