



# Energy forum 2019-20

23 July 2019

# Agenda

10:00 – Welcome

10:05 – Acting Chairperson's introduction

10:10 – Strategic priorities and work program

10:30 – Facilitated panel discussion

Submit questions at **[Sli.do/EnergyForum](https://Sli.do/EnergyForum)**

# Introduction

“Energy is an essential service that underpins our health, wellbeing, and social and economic participation. As an essential service, residential and small business consumers must purchase energy and are therefore participants in the retail energy market even if they are not interested in the product and regardless of continued price rises.”

*Independent Review into the Electricity and Gas Retail Markets in Victoria*, Thwaites, Faulker, Moulder, (2017).

# Compliance and enforcement priorities



# Reform work program



Retail market reform



Life support changes



Electricity distribution code review

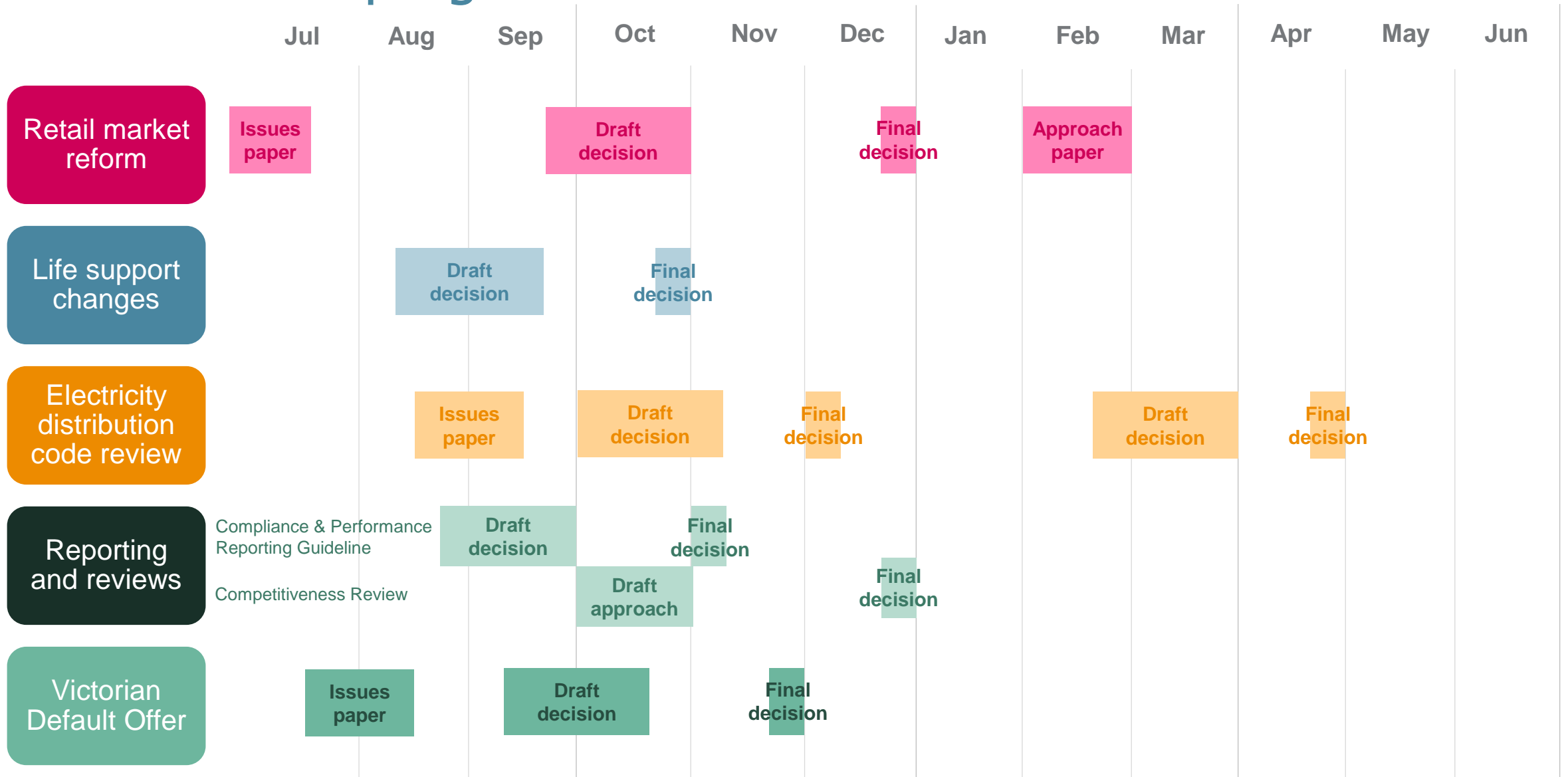


Reporting and reviews



VDO

# Reform work program and consultation



# What more should be done to build trust in the energy market?

John Hamill

CEO, Essential Services Commission

Gerard Brody

CEO, Consumer Action Law Centre

Elizabeth Molyneux

General Manager Energy Markets Regulation, AGL

Have a question?  
[Sli.do/EnergyForum](https://sli.do/EnergyForum)

# Contact us



[www.esc.vic.gov.au](http://www.esc.vic.gov.au)



[/company/essential-services-commission](https://www.linkedin.com/company/essential-services-commission)



[@EssentialVic](https://twitter.com/EssentialVic)