

Fact sheet 4 Taxi fares – what's new?

March 2014

New fares

Why are fares increasing?

We found that the cost of operating a taxi has increased since the last fare increase in 2008. In addition, we have fully accounted for the new revenue sharing arrangements requiring a 55:45 split between drivers and operators, respectively and we have applied a fair rate of return for the taxi industry.

Fare increase

Our new fares provide an average fare increase of **12.5 per cent.** This is the first fare increase in over five years.

Fact sheets 4A, 4B and 4C set out our new fares for the metropolitan and outer suburban, urban and country zones, respectively.

Metropolitan and outer suburban zones

For the metropolitan and outer suburban zones, the new fare structure is as follows:

- Tariff 1 'day': 9am to 5pm
- Tariff 2 'overnight': 5pm to 9am, excluding the 'peak' fare period
- Tariff 3 'peak': 10pm to 4am Friday and Saturday nights

where tariff 1 is the cheapest fare and tariff 3 is the highest fare.

HOV flat fee

A flat fee of \$14.00 will replace the existing surcharge on distance and waiting time rates (tariffs 3 and 4) for trips by high occupancy vehicles (HOV).

Booking fees

No change is made to current booking fees. The same applies to the premium service booking fee and airport booking fee.

Airport taxi parking fee

The airport taxi parking fee will be limited to \$2.70 (including GST).

Multiple hire

Current multiple hire arrangements will continue. That is, each hirer will pay no more than 75 per cent of the fare showing on the taximeter at their destination.

Urban and country zones

For the urban and country zones, the average fare increase of 12.5 per cent is applied uniformly to the existing fare components (excluding booking fees). That is, all flagfall, distance and waiting charges increase by 12.5 per cent.

Maximum fares

Under the reforms being implemented, our new fares are *maximum fares* rather than prescribed fares. This means that operators (and networks) will be able to offer discounted rates below our new maximum fares.

When will the new fares take effect?

The Taxi Services Commission has advised that the new fares will take effect from 19 May 2014.



Fact sheet 4A Taxi fares – metropolitan and outer suburban zones

March 2014

Table 1A. NEW metropolitan and outer suburban taxi fares

| | Tariff 1 'Day' (9am – 5pm) | Tariff 2 'Overnight' (5pm – 9am, excluding peak) | Tariff 3 'Peak' (Fri & Sat 10pm – 4am) | | |
|--|-------------------------------|--|--|--|--|
| Standard and HOV taxis | | | | | |
| Flagfall (\$) | \$4.20 | \$5.20 | \$6.20 | | |
| Distance (\$/km) | \$1.622 | \$1.804 | \$1.986 | | |
| Time (\$/min)ª | \$0.568 | \$0.631 | \$0.695 | | |
| Other fare components (applicable to tariffs 1, 2 and 3) | | | | | |
| HOV fee ^b | \$14.00 | \$14.00 | \$14.00 | | |
| Booking fee | \$2.00 | \$2.00 | \$2.00 | | |
| Premium booking fee | \$11.00 | \$11.00 | \$11.00 | | |
| Airport booking fee | \$3.00 | \$3.00 | \$3.00 | | |
| Airport taxi parking fee | \$2.70 | \$2.70 | \$2.70 | | |
| Holiday rate ^c | Tariff 3 to apply | Tariff 3 to apply | Tariff 3 to apply | | |

Table 1B. CURRENT (as at March 2014) metropolitan and outer suburban taxi fares

| | Standard Taxi | | HOV⁵ | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| | Tariff 1 | Tariff 2 | Tariff 3 | Tariff 4 |
| Flagfall (\$) | \$3.20 | \$3.20 | \$3.20 | \$3.20 |
| Distance (\$/km) | \$1.617 | \$1.940 | \$2.42 | \$2.90 |
| Time (\$/min)ª | \$0.566 | \$0.679 | \$0.85 | \$1.02 |
| Other fare components (applicable to tariffs 1, 2, 3 and 4) | | | | |
| Booking fee | \$2.00 | \$2.00 | \$2.00 | \$2.00 |
| Premium booking fee | \$11.00 | \$11.00 | \$11.00 | \$11.00 |
| Airport booking fee | \$3.00 | \$3.00 | \$3.00 | \$3.00 |
| Airport taxi parking fee | \$2.00 | \$2.00 | \$2.00 | \$2.00 |
| Holiday rate ^c | 20 per cent surcharge | 20 per cent surcharge | 20 per cent surcharge | 20 per cent surcharge |

^a If the speed is less than 21 kilometres per hour . ^b For taxis carrying 5-11 passengers, or a non-wheelchair hiring where the hirer specifically requests a larger than standard taxi regardless of the number of passengers carried. ^c Holiday rates apply all day Christmas Day, Boxing Day, from 6pm on New Year's Eve and all day New Year's Day.



Fact sheet 4B Taxi fares - urban zone

March 2014

Table 2. Urban taxi fares

| Fare component | Unit of application | New | Current |
|----------------------------|---------------------------------------|---------|---------|
| Tariff 1: Standard taxi | | | |
| Flagfall | \$ at start of meter | \$3.60 | \$3.20 |
| Distance | \$ per kilometre | \$1.838 | \$1.634 |
| Time | \$ per minute if speed <21km per hour | \$0.643 | \$0.572 |
| Tariff 2: HOV ^a | | | |
| Flagfall | \$ at start of meter | \$3.60 | \$3.20 |
| Distance | \$ per kilometre | \$2.757 | \$2.451 |
| Time | \$ per minute if speed <21km per hour | \$0.965 | \$0.858 |
| Extras | | | |
| Booking fee | \$ at start of meter | \$2.10 | \$2.10 |
| Airport booking fee | \$ at start of meter | \$3.00 | \$3.00 |
| Airport taxi parking fee | \$ leaving taxi rank | \$2.70 | \$2.00 |
| Late night fee | \$ per trip (midnight to 6am) | \$3.40 | \$3.00 |
| Holiday rate ^b | \$ per trip | \$4.20 | \$3.70 |

^a For taxis carrying 5-11 passengers, or a non-wheelchair hiring where the hirer specifically requests a larger than standard taxi regardless of the number of passengers carried. ^b Holiday rates apply all day Christmas Day, Boxing Day, from 6pm on New Year's Eve and all day New Year's Day.



Fact sheet 4C Taxi Fares - country zone

March 2014

Table 3. Country taxi fares

| Fare component | Unit of application | New | Current |
|----------------------------|---------------------------------------|---------|----------|
| Tariff 1: Standard taxi | | | |
| Flagfall | \$ at start of meter | \$3.70 | \$3.30 |
| Distance | \$ per kilometre | \$1.879 | \$1.67 |
| Time | \$ per minute if speed <21km per hour | \$0.658 | \$0.585 |
| Tariff 2: HOV ^a | | | |
| Flagfall | \$ at start of meter | \$3.70 | \$3.30 |
| Distance | \$ per kilometre | \$2.818 | \$2.505 |
| Time | \$ per minute if speed <21km per hour | \$0.987 | \$0.8775 |
| Extras | | | |
| Booking fee | \$ at start of meter | \$2.10 | \$2.10 |
| Airport booking fee | \$ at start of meter | \$3.00 | \$3.00 |
| Airport taxi parking fee | \$ leaving taxi rank | \$2.70 | \$2.00 |
| Late night fee | \$ per trip (midnight to 6am) | \$3.40 | \$3.00 |
| Holiday rate ^b | \$ per trip | \$4.20 | \$3.70 |

^a For taxis carrying 5-11 passengers, or a non-wheelchair hiring where the hirer specifically requests a larger than standard taxi regardless of the number of passengers carried. ^b Holiday rates apply all day Christmas Day, Boxing Day, from 6pm on New Year's Eve and all day New Year's Day.