

28/03/2019

Dear stakeholders

Update on progress to implement the Victorian energy fact sheet

In our recent technical draft decision on the Victorian energy fact sheet, we proposed to work with the Victorian Energy Compare (VEC) team at the Department of Environment, Land, Water and Planning, on the Victorian Retailer Portal (VRP) i.e. the retailer interface for the VEC website, to ensure the necessary system changes to VRP are made and tested with retailers ahead of the obligations around the Victorian energy fact sheet taking effect on 1 July 2019.

This email provides an update to retailers on the progress to implement the Victorian energy fact sheet and upcoming engagement opportunities.

Work conducted by the VEC team

Since the release of the technical draft decision and guidelines, the VEC team has conducted early system thinking to identify the required system changes to VRP and timeframes for implementation related to the draft decision on the Victorian energy fact sheet.

Through this process, we understand the VEC team is confident:

- no other major changes are required to VRP to implement this draft technical decision, apart from the functionality to support the new Victorian energy fact sheet
- retailers will not be expected to upload any new information on the VRP in order for the Victorian energy fact sheet to be generated for offers that are already available on VEC, except where they have existing offers with incorrect information (e.g. text fields)
- the system changes to VRP to implement the draft technical decision can be made ahead of the obligations around the Victorian energy fact sheet taking effect on 1 July 2019.

Based on this advice and the work underway by the VEC team, the commission believes the commencement date proposed in its technical draft decision is achievable.

In addition to the new Victorian energy fact sheet, we would encourage retailers to give careful consideration to all their obligations under the new rules being introduced as part of the Independent Review into the Electricity and Gas Retail Markets in Victoria.

Engagement opportunities

We understand the VEC team intends to run an engagement forum on its proposed system changes in April 2019. The forum will provide retailers' VRP users with an opportunity to discuss VRP system changes in further detail.

The VEC team will provide further information soon once details are confirmed. Please ensure that your key VRP operational staff attend to these sessions; contact via VEC Retailer Support retailer.support@delwp.vic.gov.au.

We would also like to remind interested stakeholders that submissions to our technical consultation on the Victorian energy fact sheet remain open until 5pm Tuesday 9 April 2019. We encourage retailers to raise any concerns at an early stage.

Thank you in advance for your contributions. We will continue to keep you informed on the implementation of the Victorian energy fact sheet.

Aaron Yuen
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