

Water price review 2023

Submission received through Engage Victoria

Date submitted: 21 March 2023

Water business: Gippsland Water

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In December 2022, we began accepting submissions on our 2023 water price review draft decisions via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of our draft decision on the prices proposed by your water business?
2. What do you think of our draft decision on the business performance and their future service commitments?
3. Is there anything else we should consider before we make a final price review decision?

You should consider how Gippsland Water charges exorbitant service fees. I live in a block of 8 units with a total of 8 residents. We all share the same water line and sewerage line and we don't have individual services like a standalone home yet each unit is charged the same price as a house. In effect, we are paying 8 times the amount that we ought to pay. This is hardly fair considering it costs no more to service my entire complex as opposed to a standalone home. At the very least, we should get a discount and not be forced to pay more in subsidies than a standalone because we live in units that require no greater costs to service. Let's just hope commonsense prevails and you do the right thing for once.