

# Maximum electricity prices for embedded networks and other exempt sellers

## **Submission received via Engage Victoria on our consultation paper on maximum prices for embedded networks and other exempt sellers**

**Date submitted: 4 March 2020**

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**'Do you have any comments on the commission's consultation paper?'**

"Having moved into a retirement village last year, I found there was a lot of concern about electricity prices. After concerted pressure from residents to village management and Origin, discussions were held and an acceptable price was established - in 3150 post code, supply charge 91.15 cents/day, usage 23.56 cents/kWhr, both below the VDO.

It would appear that the only negotiating power rests with village management to ensure that their agreement with the embedded network supplier delivers a competitive outcome year by year.

The compare.energy website is invaluable in enabling individuals to quickly compare their costs with competitive market offers. If the supplier's price is clearly uncompetitive, there needs to be an avenue to request a review - is that via the Ombudsman?"