

Exclusion for Guaranteed Service Level payment Powercor Australia Limited – 7 September 2021

Guaranteed service level payment exclusion for an outage at the Kerang Terminal Station on 7 September 2021

Powercor Australia Limited (Powercor) applied to the commission on 8 October 2021 seeking exclusion from making supply restoration payments and low reliability payments (guaranteed service level payments) relating to an event on 7 September 2021 at the Kerang Terminal Station (the Kerang Terminal Station power outage event).

On 15 December 2021, the Essential Services Commission granted an exclusion to Powercor from making guaranteed service level payments relating to the Kerang Terminal Station power outage event.

Under clause 6.3.4(c) of the Electricity Distribution Code, distributors can be excluded from making guaranteed service level payments for power outages, if it was caused by the failure of the transmission connection assets.

After reviewing the information Powercor provided, the commission is satisfied that Powercor qualifies to be granted an exclusion from the obligation to make guaranteed service level payments in relation to the Kerang Terminal Station power outage event.

The commission was satisfied that the outage on 7 September 2021 was caused by protection software issues at the Kerang Terminal Station, resulting in mal-operation and shutdown of transmission assets.

Essential Services Commission

22 December 2021