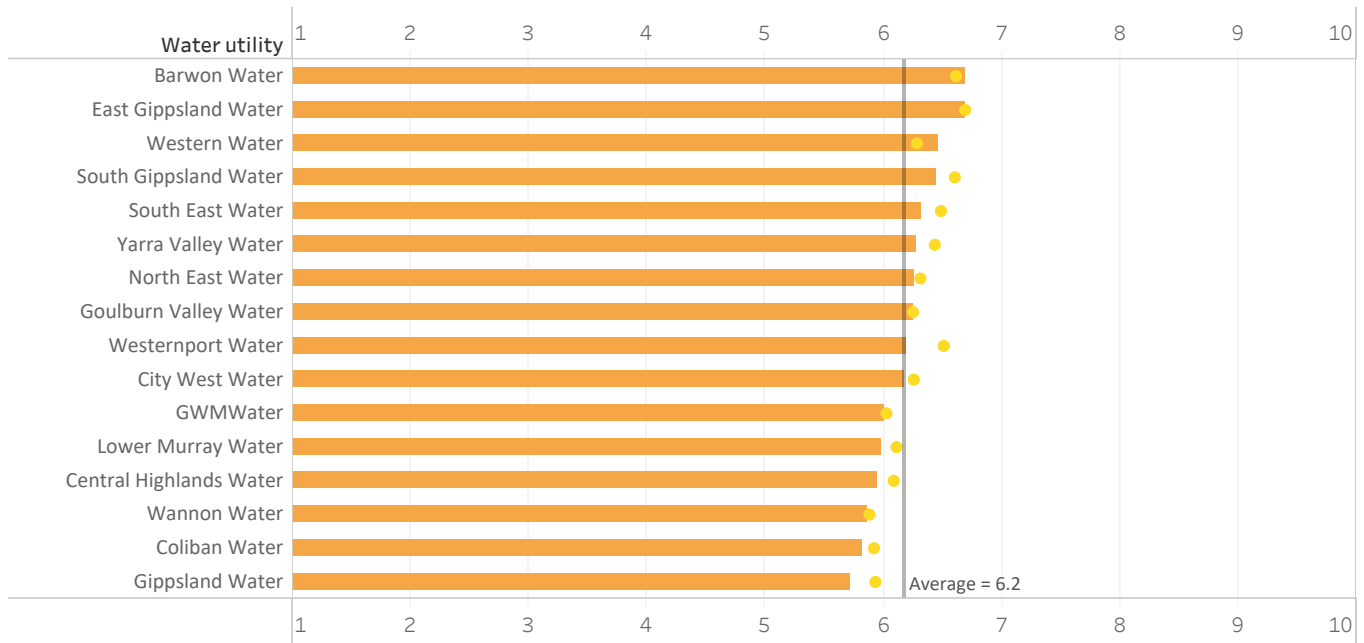


# Customers rate their water business

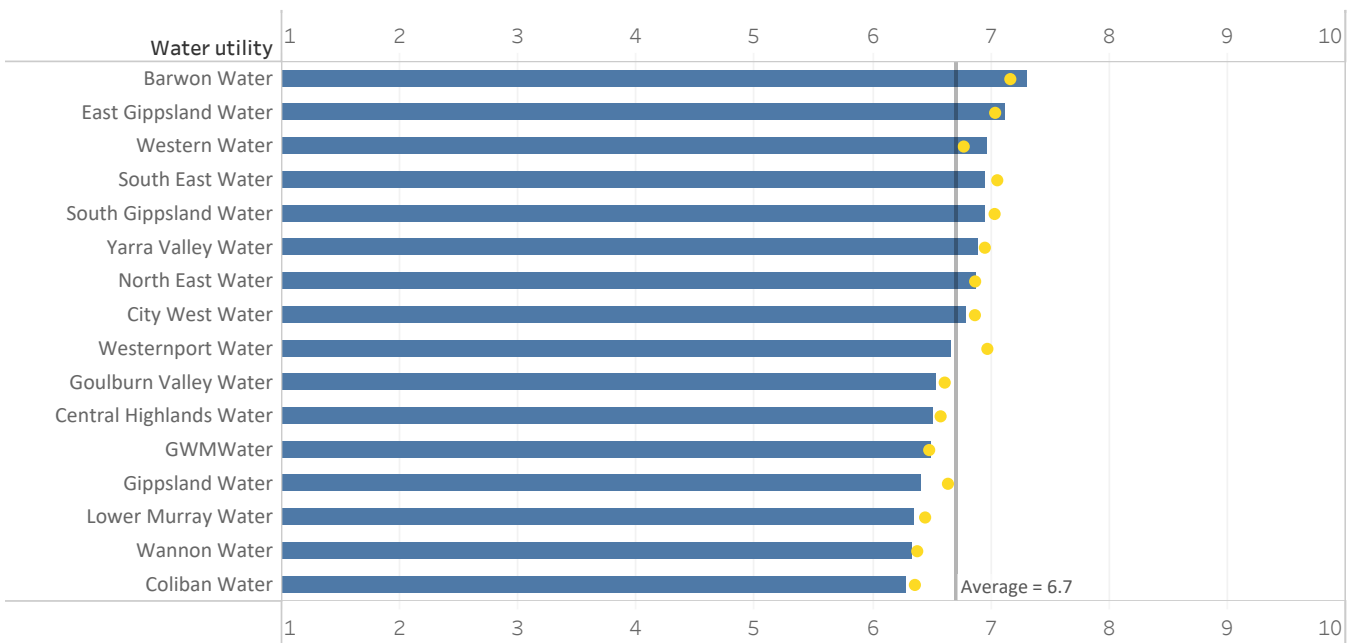
## June 2020 to February 2021

### Value for money (score out of 10)



The yellow dots show March 2020 to November 2020 results. The bars show June 2020 to February 2021 results.

### Reputation in the community (score out of 10)

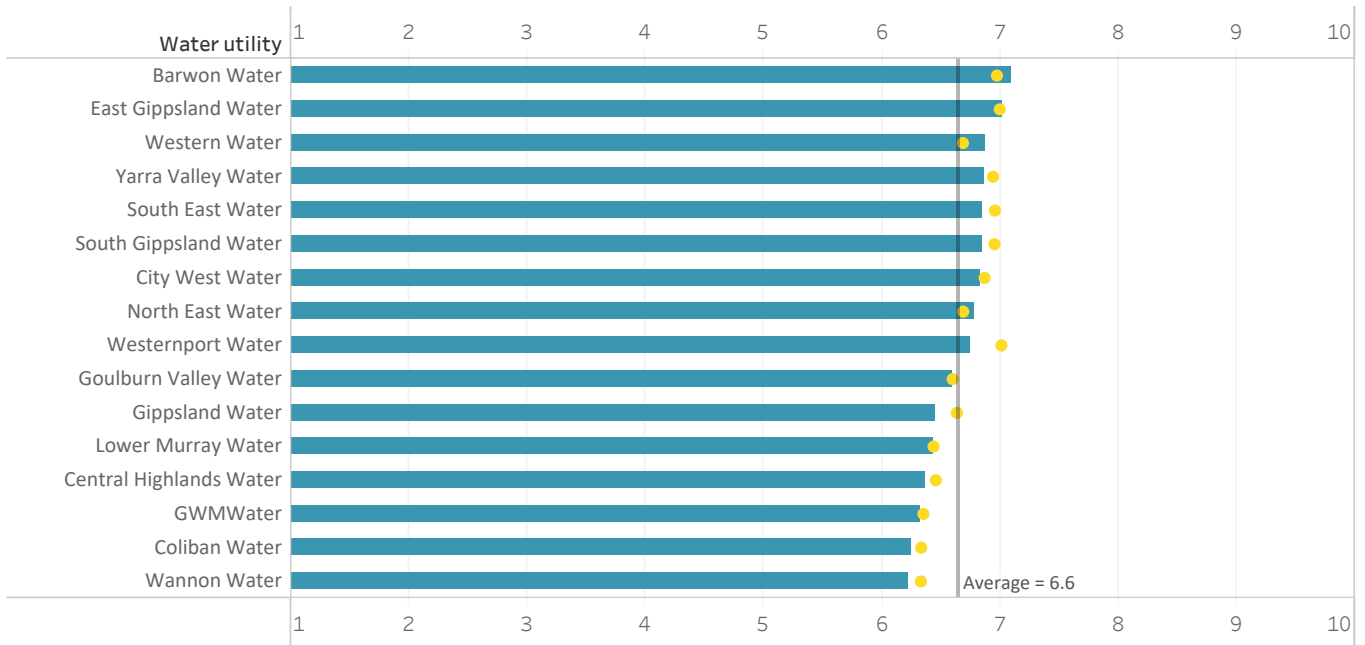


# Customers rate their water business

June 2020 to February 2021

## Level of trust

(score out of 10)



The yellow dots show March 2020 to November 2020 results. The bars show June 2020 to February 2021 results.

## Overall satisfaction

(score out of 10)

