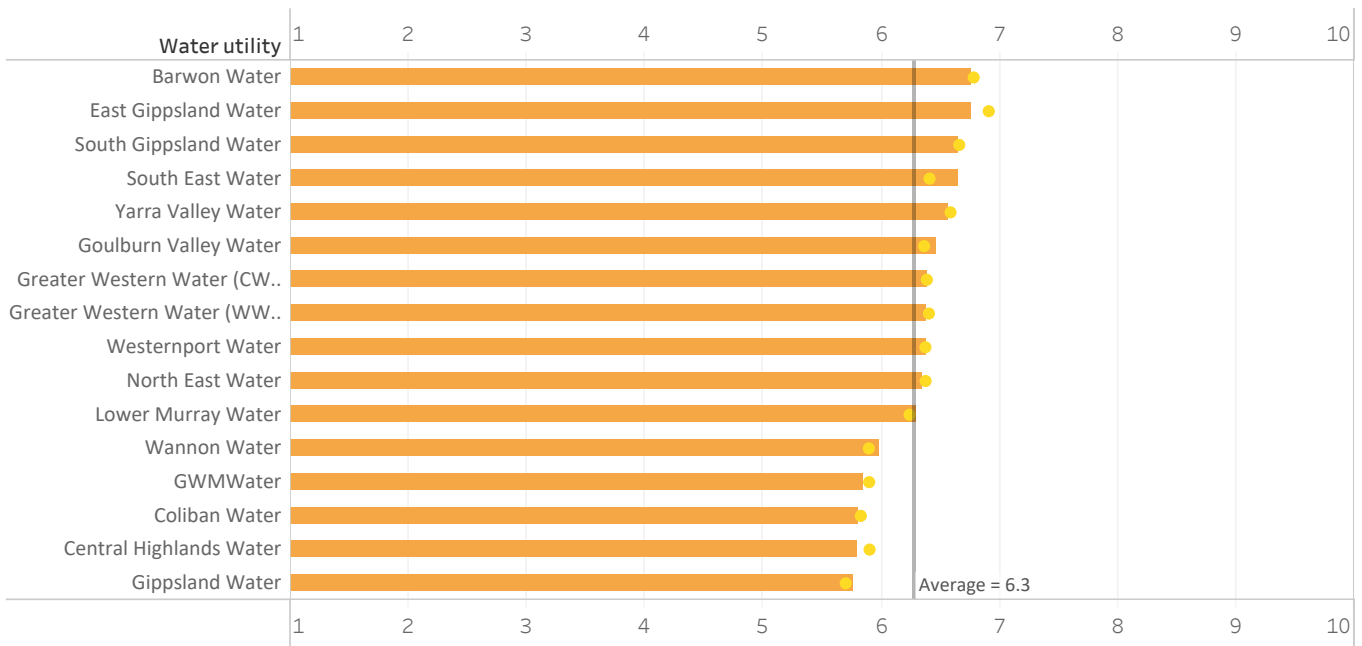


Customers rate their water business

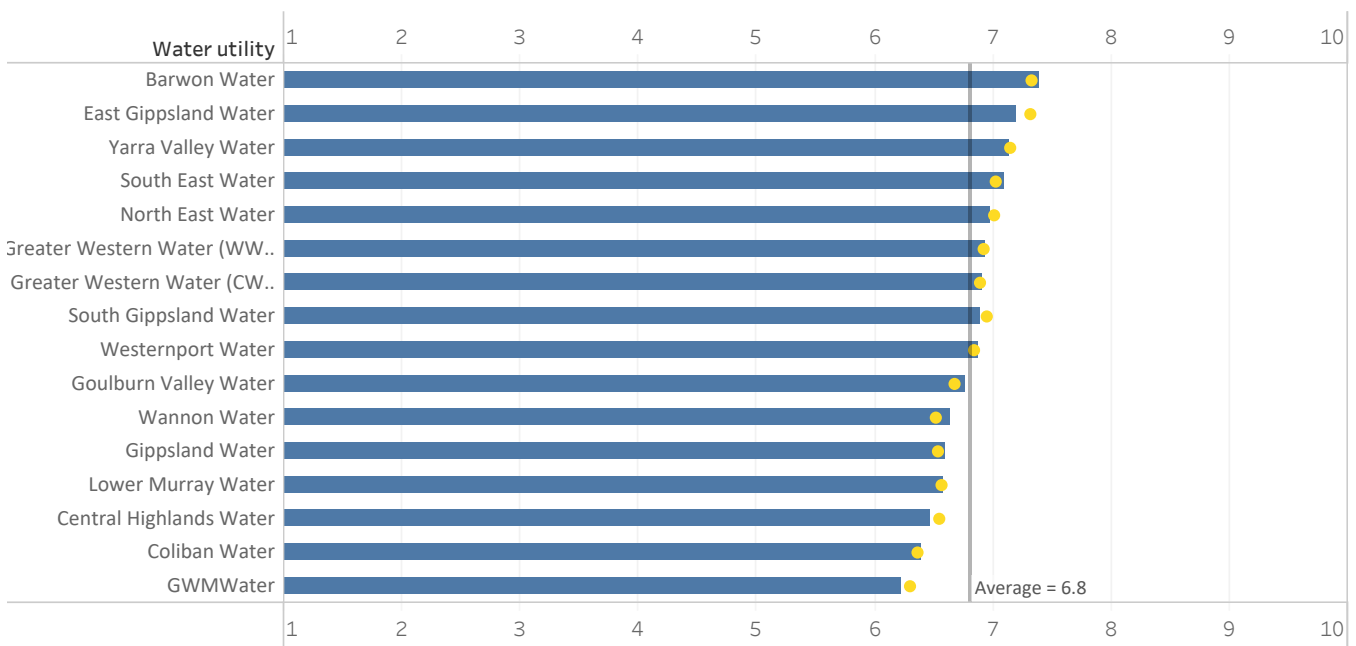
February 2021 to October 2021

Value for money (score out of 10)



The yellow dots show November 2020 to July 2021 results. The bars show February 2021 to October 2021 results.

Reputation in the community (score out of 10)

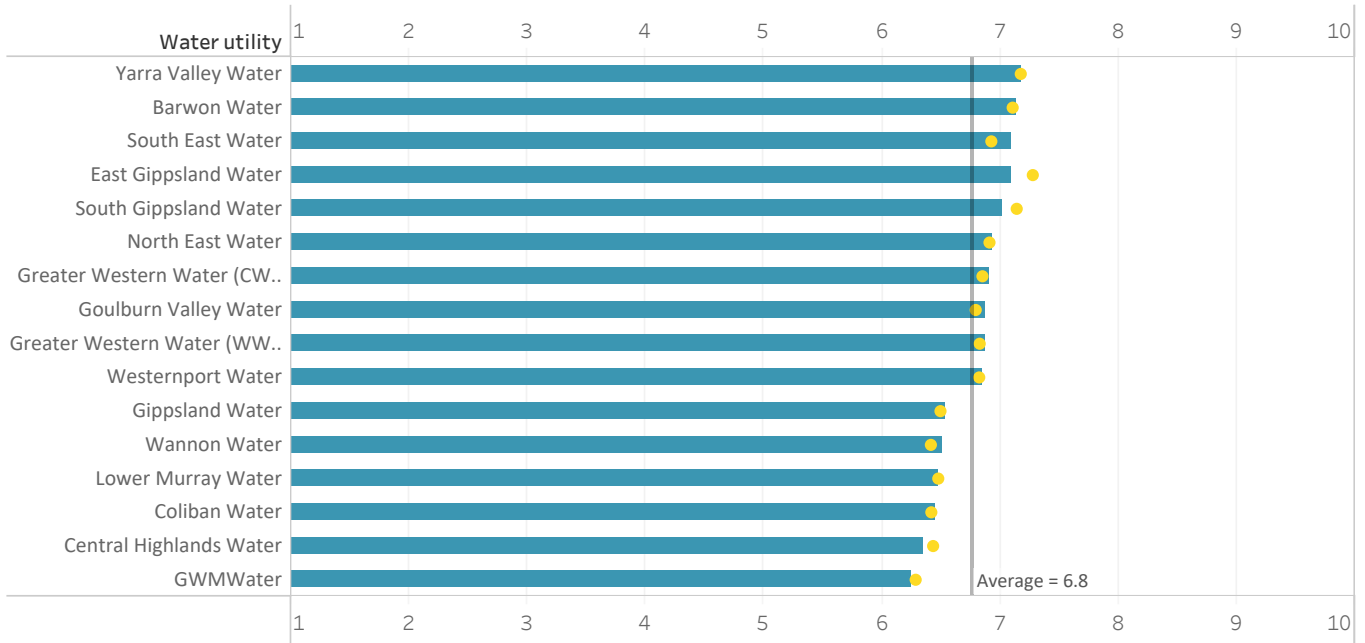


Customers rate their water business

February 2021 to October 2021

Level of trust

(score out of 10)



The yellow dots show November 2020 to July 2021 results. The bars show February 2021 to October 2021 results.

Overall satisfaction

(score out of 10)

