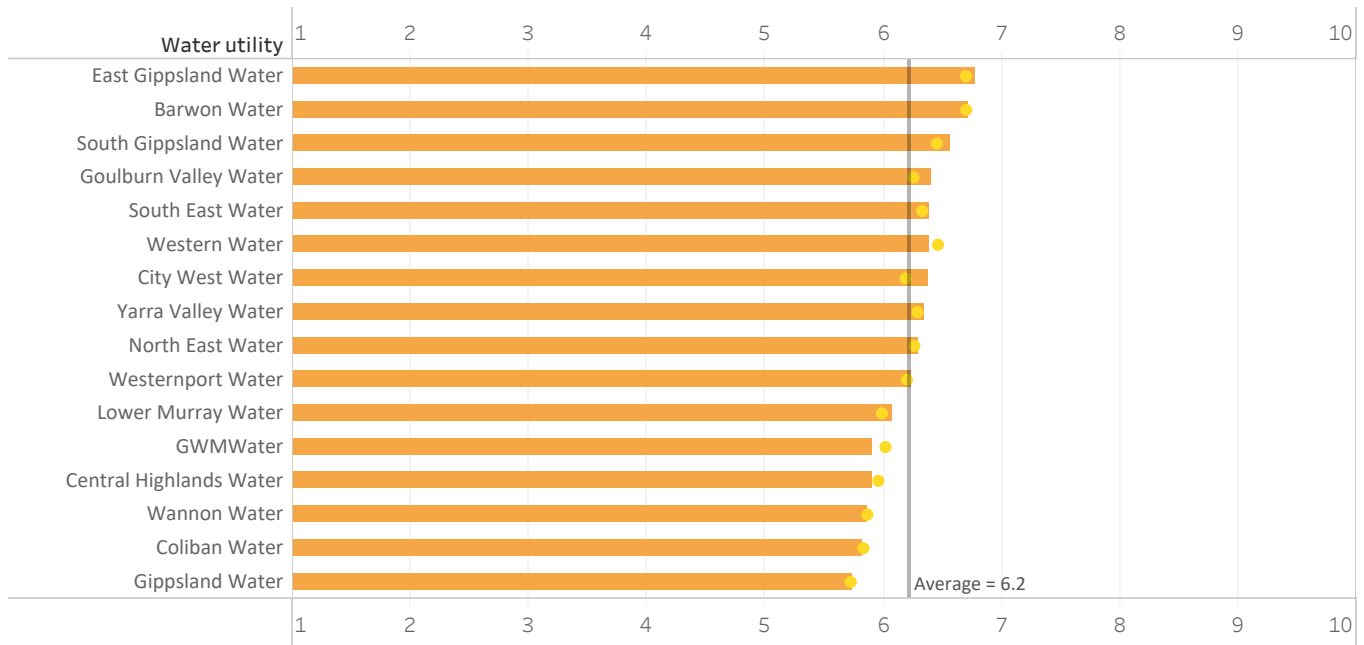


# Customers rate their water business

## August 2020 to April 2021

### Value for money

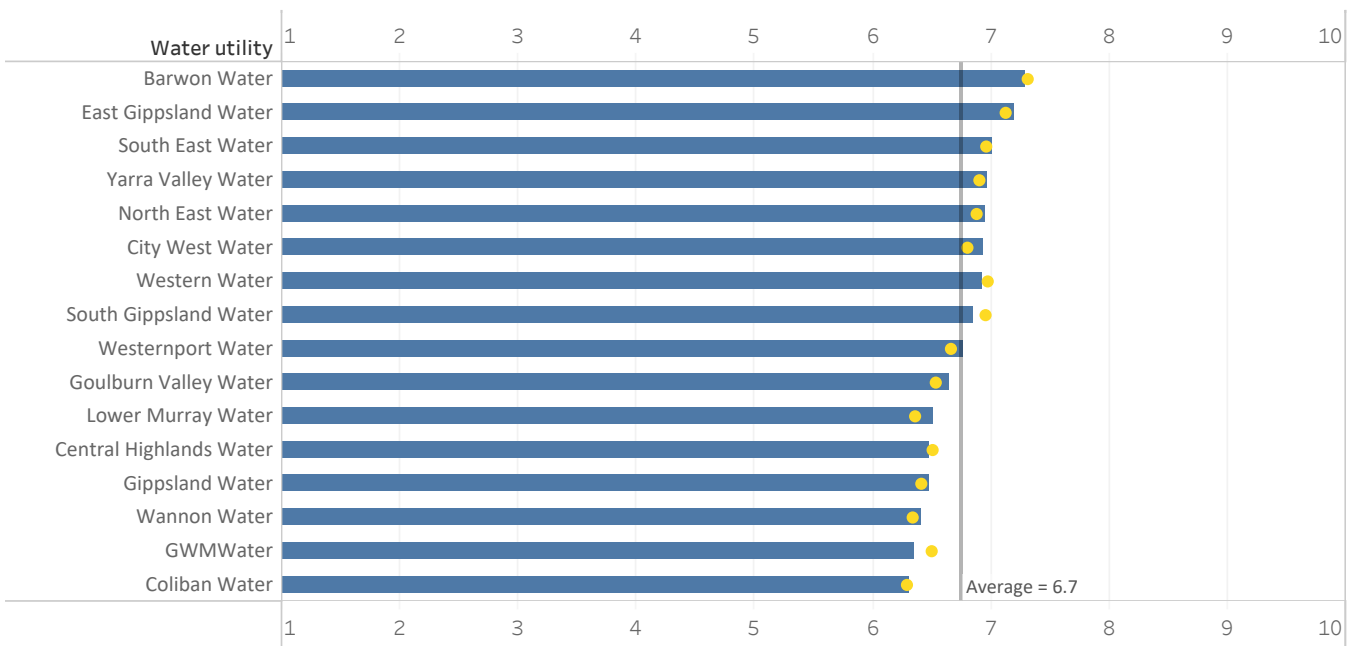
(score out of 10)



The yellow dots show June 2020 to February 2021 results. The bars show August 2020 to April 2021 results.

### Reputation in the community

(score out of 10)

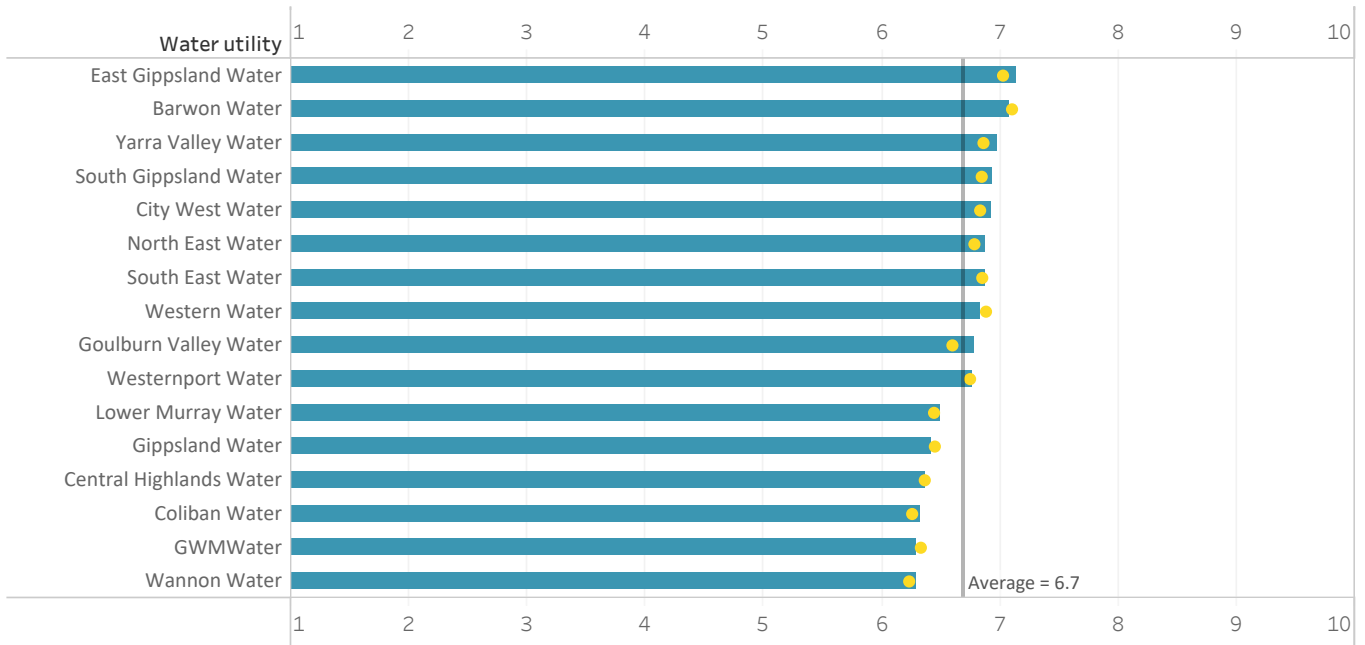


# Customers rate their water business

August 2020 to April 2021

## Level of trust

(score out of 10)



The yellow dots show June 2020 to February 2021 results. The bars show August 2020 to April 2021 results.

## Overall satisfaction

(score out of 10)

