

Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 448-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
3. On 26 November 2021, the Commission formed the belief that AusNet had engaged in the conduct that constitutes the alleged energy industry contravention.
4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 448-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
9. If AusNet pays the amount of the energy industry penalty before the end of the time specified in this energy industry penalty notice, the Commission will not take relevant enforcement action in relation to the alleged energy industry contravention unless the energy industry penalty notice is withdrawn before the end of that time in accordance with section 54N of the ESC Act.
10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
11. If AusNet chooses not to pay this energy industry penalty, the Commission may apply to the Supreme Court of Victoria for an order under section 54S of the ESC Act.



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Kate Symons
Chairperson
Essential Services Commission

Schedule 1 – Details of the conduct and alleged energy industry contravention

1. AusNet holds an Electricity Distribution License issued by the Commission.
2. Clause 22.1(b)(1) of the Electricity Distribution License held by AusNet obliged AusNet to comply with the requirements of the Electricity Distribution Code.
3. Clause 5.5.1(a) of the Electricity Distribution Code provides that:

In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

■ [REDACTED]

■ [REDACTED]

5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

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To: AusNet Electricity Services Pty Ltd
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Energy industry penalty notice number: EIPN(E) 452-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 452-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

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8. AusNet can choose whether or not to pay this energy industry penalty notice.
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Energy industry penalty notice number: EIPN(E) 454-2021

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How to pay the energy industry penalty

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Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 457-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
3. On 26 November 2021, the Commission formed the belief that AusNet had engaged in the conduct that constitutes the alleged energy industry contravention.
4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 457-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
9. If AusNet pays the amount of the energy industry penalty before the end of the time specified in this energy industry penalty notice, the Commission will not take relevant enforcement action in relation to the alleged energy industry contravention unless the energy industry penalty notice is withdrawn before the end of that time in accordance with section 54N of the ESC Act.
10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
11. If AusNet chooses not to pay this energy industry penalty, the Commission may apply to the Supreme Court of Victoria for an order under section 54S of the ESC Act.



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Kate Symons
Chairperson
Essential Services Commission

Schedule 1 – Details of the conduct and alleged energy industry contravention

1. AusNet holds an Electricity Distribution License issued by the Commission.
2. Clause 22.1(b)(1) of the Electricity Distribution License held by AusNet obliged AusNet to comply with the requirements of the Electricity Distribution Code.
3. Clause 5.5.1(a) of the Electricity Distribution Code provides that:

In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

■ [REDACTED]

■ [REDACTED]

5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
6. According to regulation 9 and Item 1 of Table 8 of Schedule 1 of the regulations, the applicable penalty amount is \$10,000.

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Essential Services Commission Act 2001 (Vic) section 54G

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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 458-2021

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What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
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10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[Redacted account details]

Reference: EIPN(E) 459-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
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Bank: Westpac Banking Corporation

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Reference: EIPN(E) 464-2021

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What can Licensee do in response to this energy industry penalty notice?

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How to pay the energy industry penalty

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6. According to regulation 9 and Item 1 of Table 8 of Schedule 1 of the regulations, the applicable penalty amount is \$10,000.

Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 466-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
3. On 26 November 2021, the Commission formed the belief that AusNet had engaged in the conduct that constitutes the alleged energy industry contravention.
4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 466-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
9. If AusNet pays the amount of the energy industry penalty before the end of the time specified in this energy industry penalty notice, the Commission will not take relevant enforcement action in relation to the alleged energy industry contravention unless the energy industry penalty notice is withdrawn before the end of that time in accordance with section 54N of the ESC Act.
10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
11. If AusNet chooses not to pay this energy industry penalty, the Commission may apply to the Supreme Court of Victoria for an order under section 54S of the ESC Act.



.....

Kate Symons
Chairperson
Essential Services Commission

Schedule 1 – Details of the conduct and alleged energy industry contravention

1. AusNet holds an Electricity Distribution License issued by the Commission.
2. Clause 22.1(b)(1) of the Electricity Distribution License held by AusNet obliged AusNet to comply with the requirements of the Electricity Distribution Code.
3. Clause 5.5.1(a) of the Electricity Distribution Code provides that:

In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

■ [REDACTED]

■ [REDACTED]

5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
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Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 467-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

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Reference: EIPN(E) 467-2021

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10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
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1. This notice is dated 30 November 2021.
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How to pay the energy industry penalty

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4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]

Reference: EIPN(E) 470-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
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4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

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Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 471-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
3. On 26 November 2021, the Commission formed the belief that AusNet had engaged in the conduct that constitutes the alleged energy industry contravention.
4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Reference: EIPN(E) 471-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
9. If AusNet pays the amount of the energy industry penalty before the end of the time specified in this energy industry penalty notice, the Commission will not take relevant enforcement action in relation to the alleged energy industry contravention unless the energy industry penalty notice is withdrawn before the end of that time in accordance with section 54N of the ESC Act.
10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
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Chairperson
Essential Services Commission

Schedule 1 – Details of the conduct and alleged energy industry contravention

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In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

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5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
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Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 472-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
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How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

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Reference: EIPN(E) 472-2021

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What can Licensee do in response to this energy industry penalty notice?

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To: AusNet Electricity Services Pty Ltd
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How to pay the energy industry penalty

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In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

■ [REDACTED]

■ [REDACTED]

5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
6. According to regulation 9 and Item 1 of Table 8 of Schedule 1 of the regulations, the applicable penalty amount is \$10,000.

Energy industry penalty notice

Essential Services Commission Act 2001 (Vic) section 54G

To: AusNet Electricity Services Pty Ltd
Level 31, 2 Southbank Blvd
SOUTHBANK, VIC, 3006

Energy industry penalty notice number: EIPN(E) 475-2021

1. This notice is dated 30 November 2021.
2. The Essential Services Commission (the Commission) alleges that AusNet Electricity Services Pty Ltd (ACN 064 651 118) (AusNet) has engaged in conduct that constitutes an energy industry contravention within the meaning of section 54F of the Essential Services Commission Act 2001 (Vic) (ESC Act). The nature, and a brief description, of the alleged energy industry contravention are detailed in Schedule 1 to this energy industry penalty notice.
3. On 26 November 2021, the Commission formed the belief that AusNet had engaged in the conduct that constitutes the alleged energy industry contravention.
4. The amount of the energy industry penalty is \$10,000 as provided by section 54I of the ESC Act and regulation 9 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic).

How to pay the energy industry penalty

5. The \$10,000 energy industry penalty is payable by **19 January 2022**.
6. AusNet may pay the energy industry penalty by electronic funds transfer to the following account:

Bank: Westpac Banking Corporation

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Reference: EIPN(E) 475-2021

7. Please allow at least two business days for payment to be received and notify the Commission once payment has been made.

What can Licensee do in response to this energy industry penalty notice?

8. AusNet can choose whether or not to pay this energy industry penalty notice.
9. If AusNet pays the amount of the energy industry penalty before the end of the time specified in this energy industry penalty notice, the Commission will not take relevant enforcement action in relation to the alleged energy industry contravention unless the energy industry penalty notice is withdrawn before the end of that time in accordance with section 54N of the ESC Act.
10. AusNet is entitled to disregard this energy industry penalty notice and to defend any proceedings relating to the alleged energy industry contravention.
11. If AusNet chooses not to pay this energy industry penalty, the Commission may apply to the Supreme Court of Victoria for an order under section 54S of the ESC Act.



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Kate Symons
Chairperson
Essential Services Commission

Schedule 1 – Details of the conduct and alleged energy industry contravention

1. AusNet holds an Electricity Distribution License issued by the Commission.
2. Clause 22.1(b)(1) of the Electricity Distribution License held by AusNet obliged AusNet to comply with the requirements of the Electricity Distribution Code.
3. Clause 5.5.1(a) of the Electricity Distribution Code provides that:

In the case of a planned interruption, where no person residing at the supply address requires life support equipment, the distributor must provide each affected customer with at least 4 business days written notice of the interruption, in accordance with clause 5.5.2.

4. The Commission has reason to believe that on 16 March 2021, AusNet conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the planned interruption:

█ [REDACTED]

█ [REDACTED]

5. A failure to comply with the requirements of clause 5.5.1(a) of the Electricity Distribution Code is a contravention of a prescribed condition of an energy licence in a prescribed circumstance under section 54F of the ESC Act, by reason of regulation 5 of the Essential Services Commission (Energy Industry Penalty Regime) Regulations 2016 (Vic) (made under section 65 of the ESC Act) (the regulations), and Item 1 of Table 8 of Schedule 1.
6. According to regulation 9 and Item 1 of Table 8 of Schedule 1 of the regulations, the applicable penalty amount is \$10,000.