

## Taxi non-cash payment surcharge review 2019

### Submission received through Engage Victoria

Date submitted: 11 December 2018

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria ([www.engage.vic.gov.au](http://www.engage.vic.gov.au)). On this website, people were given the opportunity to send us a response to a set of questions we provided.

- 1. Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?**

Too high.

- 2. What major differences exist between payment processing in the taxi industry and other industries?**

The supermarket charges 0.27%. The government rate through Westpac is 0.5%. Why the \_\_\_\_ are you charging ten times that for taxis?!? (That's why we use uber folks!).

- 3. What are your views on our methodology and approach for assessing the maximum surcharge?**

Still a rip off. Market forces determine the rate.

- 4. Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?**

Different for each card. Should just pass on what the banks or PayPal charges!

**5. What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?**

That taxis will soon go out of business if they keep ignoring market forces and acting like a protected species trying to lobby the government.

**6. Upload submission**

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