

Taxi non-cash payment surcharge review 2019

Submission received through Engage Victoria

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

- 1. Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?**

Too high.

- 2. What major differences exist between payment processing in the taxi industry and other industries?**

There is no surcharge applicable to non-cash payment for share car providers like Uber, Ola, Didi, etc.

- 3. What are your views on our methodology and approach for assessing the maximum surcharge?**

Just like the retail industry, any surcharge should only reflect actual processing fees.

- 4. Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?**

Visa Debit/Mastercard Debit are generally accepted as the cash-alternative in Australia and should be treated as cash, with respect to transaction & processing fees.

5. **What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?**

6. **Upload submission**
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