

2023	July	August	September	October	November	December
<p><b>Energy</b></p>	<p>Ongoing work program includes review and amendment of relevant documentation, guidelines and application forms. For the latest versions see <a href="http://www.esc.vic.gov.au">www.esc.vic.gov.au</a></p>		<p>Victorian energy market report published</p>	<p>Review and update Payment Difficulty Framework guideline</p>	<p>Victorian energy market report published</p>	<p>Electricity System Code and updated transmission licences – final decision</p>
	<p>Compliance and enforcement priorities published</p>		<p>Gas Distribution System Code of Practice review draft decision</p>	<p>Fact sheet to support third-parties advocating for energy consumers</p>	<p>Feed in tariff draft decision</p>	<p>Gas Distribution System Code of Practice review final decision</p>
				<p>Land Access Code of Practice final decision and performance monitoring framework</p>		
				<p>Electricity System Code and updated transmission licences – draft decision</p>		
<p><b>Victorian Energy Upgrades</b></p>			<p>Victorian Energy Upgrades Performance Report published</p>		<p>Introduction of VEET scheme registry account and fees</p>	
					<p>Accreditation transition period – renewals of accreditation</p>	
<p><b>Water</b></p> <p><b>Local Government</b></p> <p><b>Transport</b></p>	<p>Review of the effectiveness of family violence provisions in Water Industry Standards</p>		<p>Review and revise the Water Industry Standards. Customer charters approved</p>	<p>Quarterly water customer perception survey published</p>		<p>Water Annual Performance Report released</p>
	<p>Quarterly water customer perception survey published</p>				<p>Local government compliance report</p>	<p>Advice on local government rate cap</p>
			<p>Annual indexation of taxi fares</p>			<p>Assess port tariff compliance statement</p>

2024	January	February	March	April	May	June
Energy		<p>Feed in tariff decision</p> <p>Victorian Default Offer draft decision</p> <p>Energy Retail Code of Practice Issues Paper released</p>	<p>Victorian energy market report published</p>	<p>Streamline avenues for financial counsellors and consumer groups to report potential breaches</p> <p>Energy Retail Code of Practice draft decision</p>	<p>Guidance material for offshore wind licence applications</p> <p>Victorian Default Offer final decision</p>	<p>Victorian energy market report published</p> <p>Energy Retail Code of Practice final decision</p>
			<p>Renewal of guidance materials for VEU program</p>			
	Accreditation transition period – renewals of accreditation					
Water	<p>Quarterly water customer perception survey published</p>	<p>Water price reviews – draft decision</p>	<p>Water price reviews – post project review</p>		<p>Quarterly water customer perception survey published</p>	<p>Review new water customer contributions framework</p>
		<p>Update publication ‘Better practice in responding to family violence’</p>			<p>Assess local government rate cap applications</p> <p>Establish maximum interest rate local government can charge on debt</p>	<p>Framework for business self-reporting of breaches of water industry standards</p> <p>Water price reviews – final decision</p> <p>Maximum fares for taxis and surcharge for non-cash payments – draft decision</p>
Local Government						
Transport						